Memory Cleanup Instructions SafeNet e-Token 5110cc



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In the event that when activating your new certificate, you receive the 'e-Token memory full' notification, please follow the procedure below in order to free up space in your device's memory in order to store the new certificate:

1. Firstly, launch SafeNet Authentication Client Tools and select Advanced View as shown.

Rename Token

Change Token Password

Unlock Token

Delete Token Content

View Token Info

SafeNet Authentication Client Tools

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2. Check in the left part of the window for the categories 'Orphan Objects' and 'CC certificates'.

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Token name	Test Token
Token category	Hardware
Reader name	SafeNet Token JC 0
Serial number (PKCS#11)	47A346C1F2016FAF
Free space (minimum estimated)	71881
Card ID (GUID)	0x7C00001E9BDE10797C00001E9BDE1079
Product name	eToken 5110 CC (940)
Card type	IDPrime
Applet Version	IDPrime Java Applet 4.4.2.A
Mask version	G286
Token Password	Present
Token Password retries remaining	5
Maximum Token Password retries	5
Token Password expiration	No expiration
Administrator Password	Present
Administrator Password retries remaining	5
Maximum administrator Password retries	5
EIDC	N/A

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- 3. First open the Orphan Objects category and right click on each object in the contents and delete it. Then provide your token password for confirmation.
- 4. Next, do the same on the CC certificates. Caution! Before you permanently deleting your certificate, make sure it is no longer active by clicking on the certificate name and checking the expiration date as shown in the image below.

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 SafeNet Authentication Client Tools Tokens Test Token Test Token C certificates Settings Client Settings 				
	Certificate: Serial number Issued to Issued by Valid from	00 A0 33 D6 B8 A7 ED 29 6A AC A7 54 F8 33 E0 F2 7C ADACOM Qualified eSignatures CA G2 5-Apr-2023	^	
	Valid to Intended purposes Friendly name <	5-Apr-2024 Client Authentication, Secure Email <none></none>	~	2
	Private key:			9 N
	Cryptographic Provider Container name	eToken Base Cryptographic Provider p11#fbc72cc20f88bd9b	Â	
	Modulus Key size	CE 4D EF 14 39 6B C4 /5 0F E / 6D 92 D9 E9 ED DB 50 E3 C8 D / 2048 bits		
	Key specification Default key container	AT_KEYSIGNATURE Yes		
< >	Auxiliary key container <	Yes		0
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5. After completing the above process, try to activate your new certificate again.

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