

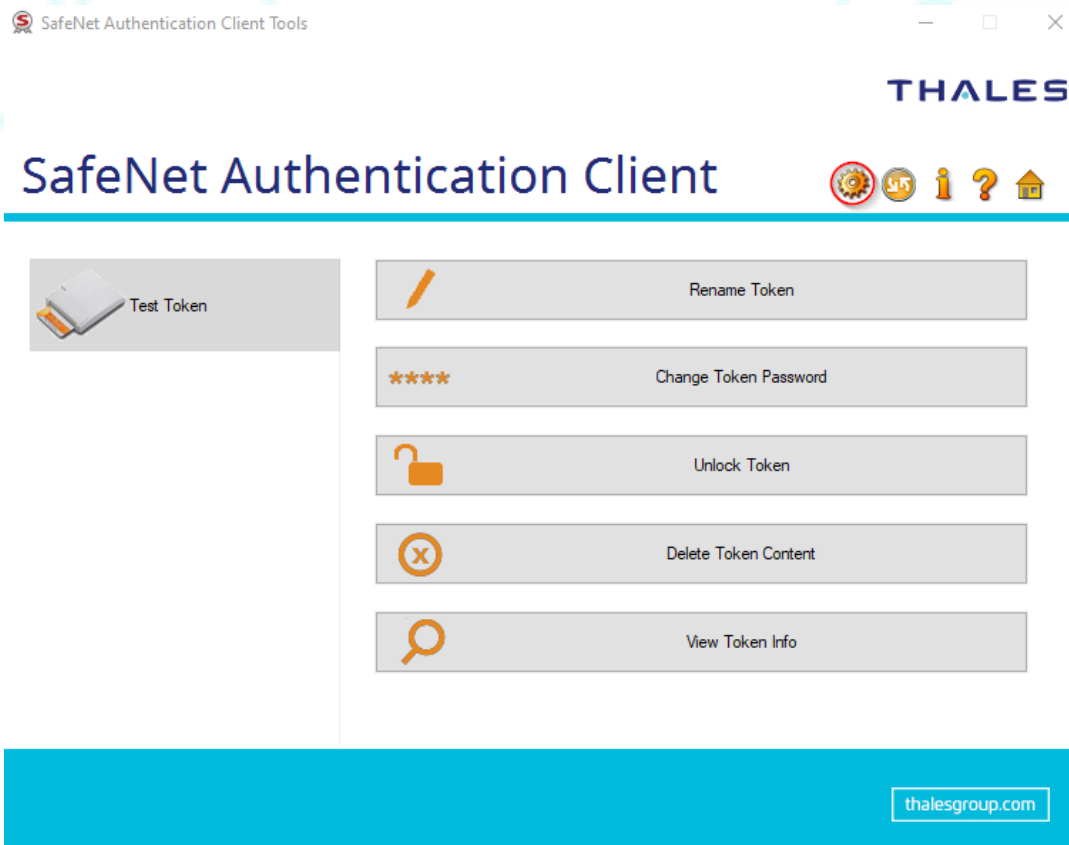
ADACOM

**Memory Cleanup Instructions
SafeNet e-Token 5110cc**



In the event that when activating your new certificate, you receive the 'e-Token memory full' notification, please follow the procedure below in order to free up space in your device's memory in order to store the new certificate:

1. Firstly, launch SafeNet Authentication Client Tools and select Advanced View as shown.



2. Check in the left part of the window for the categories 'Orphan Objects' and 'CC certificates'.

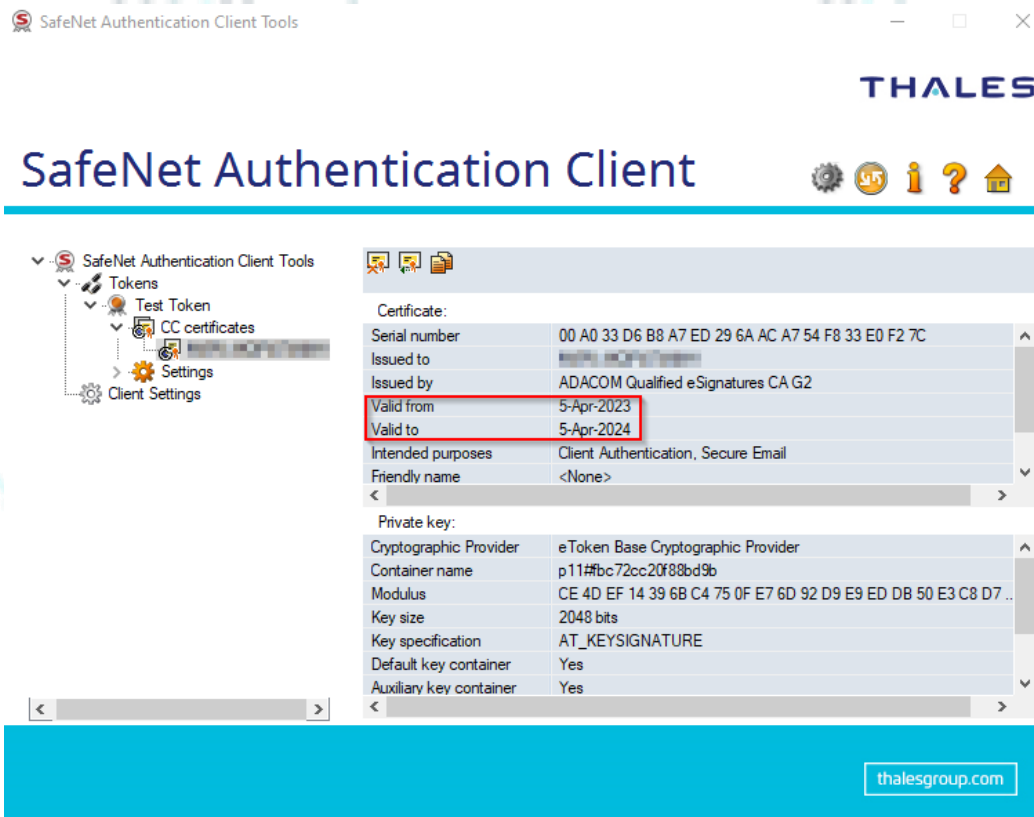
SafeNet Authentication Client



Token name	Test Token
Token category	Hardware
Reader name	SafeNet Token JC 0
Serial number (PKCS#11)	47A346C1F2016FAF
Free space (minimum estimated)	71881
Card ID (GUID)	0x7C00001E9BDE10797C00001E9BDE1079
Product name	eToken 5110 CC (940)
Card type	IDPrime
Applet Version	IDPrime Java Applet 4.4.2.A
Mask version	G286
Token Password	Present
Token Password retries remaining	5
Maximum Token Password retries	5
Token Password expiration	No expiration
Administrator Password	Present
Administrator Password retries remaining	5
Maximum administrator Password retries	5
FIPS	N/A

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3. First open the Orphan Objects category and right click on each object in the contents and delete it. Then provide your token password for confirmation.
4. Next, do the same on the CC certificates. **Caution!** Before you permanently deleting your certificate, make sure it is no longer active by clicking on the certificate name and checking the expiration date as shown in the image below.



5. After completing the above process, try to activate your new certificate again.