

ADACOM'S PUBLIC CERTIFICATION SERVICES
Qualified Certificate Client ID Subscriber Agreement

YOU MUST READ THIS QUALIFIED CERTIFICATE SUBSCRIBER AGREEMENT (HEREAFTER REFERRED TO AS "AGREEMENT") BEFORE APPLYING FOR, ACCEPTING, OR USING AN ADACOM DIGITAL IDSM/CERTIFICATE. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, DO NOT APPLY FOR, ACCEPT, OR USE THE DIGITAL ID (HEREAFTER REFERRED TO AS "QUALIFIED CERTIFICATE").

THIS AGREEMENT will become effective on the date you submit the Certificate application for a Qualified Certificate to ADACOM S.A. or the designated issuing authority (IA). By submitting this Agreement you are requesting that the ADACOM S.A. or the IA issue a Qualified Certificate to you and are expressing your agreement to the terms of this Agreement. ADACOM's Public Qualified Certification Services are governed by ADACOM's applicable for Qualified Certificates Certification Practice Statement (the "CPS") as amended from time to time, which is incorporated by reference into this Agreement. The CPS is published on the Internet in ADACOM's repository at <https://www.adacom.com/repository/CPS> and is available via E-mail from: CPS-requests@adacom.com. Amendments to the CPS are also posted in ADACOM'S repository at <https://www.adacom.com/repository/updates>

YOU AGREE TO USE THE QUALIFIED CERTIFICATE AND ANY RELATED ADACOM S.A. OR IA SERVICES ONLY IN ACCORDANCE WITH THE CPS. YOU ALSO AGREE TO SPECIFICALLY ABIDE BY THE TERMS OF ADACOM'S APPLICABLE RELYING PARTY AGREEMENT WHEN RELYING UPON ANY QUALIFIED OR OTHER CERTIFICATE ISSUED BY ADACOM S.A. OR THE IA. The RELYING PARTY AGREEMENT is posted in ADACOM's repository at <https://www.adacom.com/rpa>.

Additional Terms and Conditions: Your Qualified Certificate will be issued in accordance with the requirements set forth under the Directive 1999/93/EC of the European Parliament and of the Council of 13 December 1999 on a Community framework for electronic signatures (hereafter referred to as "EU Directive") and the Greek Presidential Degree 150/2001 on the Adaptation of Directive 1999/93/EC of the European Parliament and of the Council on a Community framework for electronic signatures (Government Gazette Issue No. 125/A/25.06.2001).

The following table indicates how you know what the object identifier (hereafter referred to as "OID") and certificate policy (DL1 or DL2) corresponding to the Qualified Certificate you are requesting for, is. These policies are described in the document "VeriSign Trust Network European Directive Certificate Policies (EDP)", which is being published at ADACOM S.A. repository at <https://www.adacom.com/repository/edp>

Each of these certificate policies corresponds to specific requirements of the EU Directive and to respective specific requirements of the ETSI 101 456 standard (Policy Requirements for CAs issuing Qualified Certificates)

OID	EU Directive Article	ETSI 101 456 Standard terminology	EDP terminology
2.16.840.1.113733.1.7.44.1	Article 5.2	QCP public	DL1

2.16.840.1.113733.1.7.44.2	Article 5.1	QCP public + SSCD	DL2
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ADACOM S.A. Certification Authorities for Qualified Certificates conforms to these specific certificate policies.

ADACOM S.A. is registered in the Certification Service Providers' Registry of the Hellenic Telecommunication and Post Commission as a Certification Service Provider issuing Qualified Certificates by its declaration

http://www.eett.gr/nopencms/opencms/EETT_EN/Electronic_Communications/DigitalSignatures/ESignProviders.html

As a result, the following terms shall also apply to you:

1. You shall submit accurate and complete information to ADACOM S.A. or the IA in accordance with the requirements of the CPS.
2. You shall not continue with the digital certificate issuance procedure, if you are not legally eligible to do so, and/or you are not an adult.
3. You shall only use your private key for the creation of digital signatures.
4. You shall exercise reasonable care to avoid unauthorized use of your private key.
5. In case you requesting a DL2 digital certificate, you must only use your digital certificate with digital signatures created using the secure signature creation device provided to you by ADACOM S.A. or by a third party after the explicit ADACOM S.A.'s approval.
6. The subscriber keys are generated using an algorithm recognized as being fit for the purposes of qualified electronic signatures and Qualified Certificates
7. The key length and algorithm that being used is recognized as being fit for the purposes of qualified electronic signatures and Qualified Certificate.
8. ADACOM S.A. will publish you digital certificate at its website, at <https://www.adacom.com/repository>, in order for a third party to be able to search it.
9. You shall notify ADACOM S.A. at +30 210 9577255 or at customer-support@adacom.com, or the IA without any reasonable delay, if your private key has been lost, stolen, potentially compromised; control over your private key has been lost due compromise of activation data (e.g. PIN code) or other reasons; and/or inaccuracy or changes to the digital certificate content.

Records related to the Qualified Certificate application form you have submitted, the relative Certification Authority's event logs, as well as the Qualified Certificate, will be security kept by ADACOM S.A. for additional thirty (30) years, after the revocation or expiration day of the Qualified Certificate.

You agree that any disputes related to the services provided under this Agreement shall be governed in all respects by and construed in accordance with the laws of Greece, excluding its conflict of laws rules. You agree that the United Nations Convention on Contracts for the International Sale of Goods shall not apply to this Agreement.

To the extent permitted by law, before you may invoke any dispute resolution mechanism with respect to a dispute involving any aspect of this Agreement, you shall notify ADACOM S.A. or the IA, and any other party to the dispute for the purpose of seeking dispute resolution. If the dispute is not resolved within sixty (60) days after the initial notice, then a party may seek legal resolution. All parties agree that the courts of Athens, Greece, shall

have exclusive jurisdiction and venue for hearing and resolving any dispute regarding the interpretation and execution of this Agreement.

AS STATED IN THE CPS, ADACOM S.A. AND/OR THE IA PROVIDES LIMITED WARRANTIES, DISCLAIMS ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, LIMITS LIABILITY, AND EXCLUDES ALL LIABILITY FOR INCIDENTAL, CONSEQUENTIAL, AND PUNITIVE DAMAGES AS STATED IN THE CPS. SEE THE CPS FOR IMPORTANT DETAILS.

YOU DEMONSTRATE YOUR KNOWLEDGE AND ACCEPTANCE OF THE TERMS OF THIS AGREEMENT BY EITHER (I) SUBMITTING AN APPLICATION FOR A QUALIFIED CERTIFICATE TO ADACOM S.A OR THE IA, OR (II) USING THE QUALIFIED CERTIFICATE, WHICHEVER OCCURS FIRST. BY CLICKING THE ACCEPT BUTTON, YOU ARE BOUND BY AND AGREE TO THE TERMS OF THIS SUBSCRIBER AGREEMENT, AS THOUGH YOU HAD SIGNED IT BY HAND.