



Insurance effected through: CFC Underwriting Limited 85 Gracechurch Street London EC3V 0AA United Kingdom

This is to Certify that in accordance with the authorisation granted under the Contract (the unique market reference number of which is specified in the Schedule) to the undersigned by certain Underwriters at Lloyd's (whose names and the proportions underwritten by them will be supplied on request) and in consideration of the premium, the said Underwriters are hereby bound to insure in accordance with the terms and conditions contained herein or endorsed hereon.

The subscribing Insurers' obligations under Contracts of Insurance to which they subscribe are several and not joint and are limited solely to the extent of their individual subscriptions. The subscribing Insurers are not responsible for the subscription of any co-subscribing Insurer who for any reason does not satisfy all or part of its obligations.

In Witness whereof this Certificate has been signed by:

AHA HOL

Authorised Official

**Please examine this Document carefully**. If it does not meet your needs, please return it immediately. In all communications the Policy Number appearing in the Schedule should be quoted.

## SCHEDULE

POLICY NUMBER:	ESG08399550
UNIQUE MARKET REFERENCE(S):	B1161LS12017 B1161LS12117 B1161LS12317
THE INSURED:	ADACOM ADVANCED INTERNET APPLICATIONS S.A. (ADACOM S.A.) ADACOM SYSTEMS LTD
ADDRESS:	190 Sygrou Avenue 176 71 Kallithea Athens Greece
THE UNDERWRITERS:	Underwritten by certain underwriters at Lloyd's
THE INCEPTION DATE:	00:01 Local Standard Time on 15 Oct 2017
THE EXPIRY DATE:	00:01 Local Standard Time on 15 Oct 2018
TOTAL PAYABLE:	EUR17,267.50
Broken down as follows:	
Premium:	EUR14,350.00
Policy Administration Fee:	EUR765.00
Tax:	EUR2,152.50
BUSINESS ACTIVITIES:	Software Resale, PKI Services, Training, Consulting, Hardware and Software Installation, Systems Integration, Project Management as more fully described in the application form dated 26 Sep 2017 and as held on file by CFC Underwriting Limited
OPTIONAL EXTENDED REPORTING PERIOD PREMIUM:	EUR11,720 (only payable if you choose to exercise this option)
LEGAL ACTION:	Worldwide
TERRITORIAL SCOPE:	Worldwide
RETROACTIVE DATE:	15 Oct 2002
CLAIMS MANAGERS:	CFC Underwriting Limited Please report all new claims to: <u>newclaims@cfcunderwriting.com</u>
INCIDENCE RESPONSE HOTLINE:	In the event of an actual or suspected privacy breach please call our emergency response team toll free 24-hour Data Breach Hotline: +44 (0) 20 8798 3134
WORDING:	TECH ROW v1.9
ENDORSEMENTS:	PREMIUM PAYMENT CLAUSE ENGLISH LANGUAGE AGREEMENT CLAUSE SERVICE OF SUIT CLAUSE SANCTION LIMITATION AND EXCLUSION CLAUSE USA JURISDICTION CLAUSE

## LIMITS OF LIABILITY AND DEDUCTIBLES

### INSURING CLAUSE 1: PROFESSIONAL INDEMNITY

Limit of liability:	EUR1,500,000	each and every claim, including costs and expenses
Deductible:	EUR10,000	each and every claim, including costs and expenses
INSURING CLAUSE 2: CY	BER & PRIVACY	
SECTION A: CYBER LIABILITY		
Aggregate limit of liability:	EUR1,500,000	including costs and expenses
Deductible:	EUR10,000	each and every claim, including costs and expenses
SECTION B: PRIVACY LIABILITY	(	
Aggregate limit of liability:	EUR1,500,000	including costs and expenses
Deductible:	EUR10,000	each and every claim, including costs and expenses
SECTION C: PRIVACY BREACH NOTIFICATION COSTS		
Limit of liability:	EUR1,500,000	each and every loss
Deductible:	EUR10,000	each and every loss
SECTION D: SYSTEM DAMAGE		
NO COVER GIVEN		
SECTION E: SYSTEM BUSINESS INTERRUPTION		
NO COVER GIVEN		

#### SECTION F: THREATS OR EXTORTION

NO COVER GIVEN

### INSURING CLAUSE 3: MULTIMEDIA LIABILITY AND ADVERTISING INJURY

Aggregate limit of liability:	EUR1,500,000	<b>costs and expenses</b> in addition up to a maximum amount of EUR1,500,000
Deductible:	EUR10,000	each and every claim, including costs and expenses
INSURING CLAUSE 4: PR	OPERTY	
SECTION A: PROPERTY DAMA	GE	
Amount insured shown on a sep	parate Schedule overleaf	
Deductible:	EUR500	each and every claim, except
Deductible:	EUR500	each and every claim in respect of portable electronic equipment away from <b>your premises</b>
SECTION B: PERSONAL ACCIDENT		
Amount insured shown on a separate Schedule overleaf		
Deductible:	EUR500	each and every claim
SECTION C: BUSINESS INTERRUPTION – FLEXIBLE FIRST LOSS		
Amount insured shown on a separate Schedule overleaf		
Deductible:	EUR500	each and every claim

### **INSURING CLAUSE 5: GENERAL LIABILITY**

#### SECTION A: PUBLIC LIABILITY

Limit of liability:	EUR1,000,000	including costs and expenses
Deductible:	EUR1,000	each and every claim, including costs and expenses
SECTION B: PRODUCTS LIABIL	ITY	
Aggregate limit of liability:	EUR1,000,000	including costs and expenses
Deductible:	EUR1,000	each and every claim, including costs and expenses
SECTION C: POLLUTION LIABIL	ITY	
Aggregate limit of liability:	EUR1,000,000	including costs and expenses
Deductible:	EUR1,000	each and every claim, including costs and expenses
INSURING CLAUSE 6: CC	OURT ATTENDANCE COSTS	8
Limit of liability:	EUR50,000	sub-limited to EUR1,000 per day
Deductible:	EUR0	each and every claim
INSURING CLAUSE 7: LOSS MITIGATION		
Limit of liability:	EUR1,500,000	each and every <b>claim</b> or <b>loss</b>
Deductible:	EUR10,000	each and every claim or loss
INSURING CLAUSE 8: REPUTATION AND BRAND PROTECTION		
Aggregate limit of liability:	EUR50,000	
Deductible:	EUR0	each and every <b>claim</b> or <b>loss</b>

### PROPERTY DAMAGE AND BUSINESS INTERRUPTION SCHEDULE

ADDRESS OF PREMISES TO BE INSURED:	PREMISES: 190 Sygrou Avenue 176 71 Kallithea Athens
	Greece
ADDITIONAL INTERESTED PARTIES:	NAME:
	INTEREST OF PARTY:
	ADDRESS:

	AMOUNT INSURED
Main Building:	EUR0
Landlord's fixtures & fittings and	EURO
tenant's improvements:	LORU
Personal computers, printers and	
ancillary computer equipment at your	EUR0
premises:	
Wines, spirits and tobacco:	EUR1,000
Works of art or precious metals:	EUR1,000
Replacement locks and keys:	EUR1,000
Reconstitution of data:	EUR10,000
All other contents at your premises:	EUR0
Personal belongings provided they are	
not covered under any other	EUR1,000
insurance:	
Portable computers and associated	
equipment at home / away from <b>your</b>	EUR0
premises:	
All other contents at home / away from <b>your premises</b> :	EUR0
Crossed cheques and similar (see full	
policy) at <b>your premises</b> or in transit :	EUR50,000
All other money at your premises	
during business hours, in transit or in a	EUR5.000
Bank Night Safe:	
All other money at your premises	
outside business hours in a locked	EUR1,000
safe:	
All other meney at heme:	EUR1,000 in a locked safe
All other <b>money</b> at home:	EUR500 out of a safe
Personal accident assault – death,	
permanent total disablement, loss	EUR25,000
of a limb or loss of sight:	
Personal accident assault –	EUR100 per week (maximum 104 weeks)
temporary total disablement:	

	AMOUNT INSURED	INDEMNITY PERIOD
Loss of Income Costs and expenses Project delay costs Research and development expenditure Outstanding debts All combined	EUR500,000	12 months

### PROPERTY DAMAGE AND BUSINESS INTERRUPTION SCHEDULE

ADDRESS OF PREMISES TO BE INSURED:	PREMISES: Kreontos 25 Athens 104-42 Greece
ADDITIONAL INTERESTED PARTIES:	NAME: INTEREST OF PARTY: ADDRESS:

	AMOUNT INSURED
Main Building:	EUR0
Landlord's fixtures & fittings and	EURO
tenant's improvements:	
Personal computers, printers and	
ancillary computer equipment at your	EUR0
premises:	
Wines, spirits and tobacco:	EUR1,000
Works of art or precious metals:	EUR1,000
Replacement locks and keys:	EUR1,000
Reconstitution of data:	EUR10,000
All other contents at your premises:	EUR0
Personal belongings provided they are	
not covered under any other	EUR1,000
insurance:	
Portable computers and associated	FURO
equipment at home / away from <b>your</b> premises:	
All other contents at home / away from	
vour premises:	EUR0
Crossed cheques and similar (see full	
policy) at <b>your premises</b> or in transit :	EUR50,000
All other money at your premises	
during business hours, in transit or in a	EUR5.000
Bank Night Safe:	
All other money at your premises	
outside business hours in a locked	EUR1,000
safe:	
All other <b>money</b> at home:	EUR1,000 in a locked safe
	EUR500 out of a safe
Personal accident assault – death,	
permanent total disablement, loss	EUR25,000
of a limb or loss of sight:	
Personal accident assault –	EUR100 per week (maximum 104 weeks)
temporary total disablement:	

	AMOUNT INSURED	INDEMNITY PERIOD
Loss of Income Costs and expenses Project delay costs Research and development expenditure Outstanding debts All combined	EUR500,000	12 months

### OUR REGULATORY STATUS

This insurance is underwritten by CFC Underwriting Limited, 85 Gracechurch Street, London, EC3V 0AA, United Kingdom on behalf of Underwriters at Lloyd's. CFC Underwriting Limited and the Lloyd's Managing Agents of the Syndicates on whose behalf we underwrite are authorised and regulated by the United Kingdom Financial Conduct Authority (FCA). CFC Underwriting Limited's Firm Reference Number at the FCA is 312848. These details may be checked by visiting the Financial Conduct Authority website at <a href="https://register.fca.org.uk/">https://register.fca.org.uk/</a>. Alternatively the Financial Conduct Authority may be contacted on +44 (0)20 7066 1000.

We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we cannot meet our obligations to you in respect of insurance policies that we have underwritten on behalf of insurers. This depends on the type of business and the circumstances of the claim. In respect of general insurance business the FSCS will cover 90% of the claim, without any upper limit and for compulsory classes of insurance, the FSCS will cover 100% of the claim, without any upper limit. Further information about compensation scheme arrangements is available from the FSCS.

#### HOW TO COMPLAIN

We intend to provide an excellent service to you. However, we recognise that there may be occasions when you feel that this has not been achieved. If you are unhappy with any aspect of the service that you receive from us, please contact your insurance broker in the first instance, stating the nature of your complaint, the certificate and/or claim number.

Alternatively, you can contact us directly at enquiries@cfcunderwriting.com or please write to:

The Managing Director CFC Underwriting Limited 85 Gracechurch Street London EC3V 0AA United Kingdom

If after taking this action you are still unhappy with the response it may be possible in certain circumstances for you to refer the matter to the Complaints team at Lloyd's.

The address of the Complaints team at Lloyd's is: Complaints Lloyd's One Lime Street London EC3M 7HA

Telephone:	020 7327 5693
Fax:	020 7327 5225
E-mail:	complaints@lloyds.com
Website:	www.lloyds.com/complaints

Details of Lloyd's complaints procedures are set out in a leaflet "Your Complaint - How We Can Help" available at <u>www.lloyds.com/complaints</u> and are also available from the above address.

If you remain dissatisfied after Lloyd's has considered your complaint, you may have the right to refer your complaint to the Financial Ombudsman Service (FOS).

The contact details for the FOS are: The Financial Ombudsman Service, Exchange Tower, London E14 9SR. Telephone 0800 023 4567 (calls to this number are free from "fixed lines" in the UK) or 0300 123 9123 (calls to this number are charged at the same rate as 01 and 02 numbers on mobile phone tariffs in the UK). Email <u>complaint.info@financial-ombudsman.org.uk</u>.

The FOS is an independent service in the UK for settling disputes between consumers and businesses providing financial services. You can find more information on the FOS at <u>www.financial-ombudsman.org.uk</u>.

The existence of this complaints procedure does not affect any right of legal action you may have against CFC Underwriting Limited or Lloyd's as detailed in the Choice of Law condition on the last page of your policy.

### PREMIUM PAYMENT CLAUSE

ATTACHING TO POLICY NUMBER:	ESG08399550
THE INSURED:	ADACOM Advanced Internet Applications S.A. (ADACOM S.A.) ADACOM Systems Ltd
WITH EFFECT FROM:	15 Oct 2017
	You undertake that the Premium and Policy Administration Fee will be paid in full to CFC Underwriting Ltd within 60 days of the Inception Date (or if incepted retrospectively, this 60 day period will be extended to represent 60 days from the date of instruction).
	If the Premium and Policy Fee due under this Policy have not been paid to CFC Underwriting Ltd by the 60 <sup>th</sup> day after the Inception Date (or if incepted retrospectively, this 60 day period will be extended to represent 60 days from the date of instruction) then <b>we</b> shall have the right to cancel this Policy by providing <b>you</b> with 14 days prior notice of cancellation in writing via <b>your</b> broker.
	If the Premium and Policy Fee are paid in full to CFC Underwriting Ltd before the notice period expires, notice of cancellation shall be revoked. If not, the Policy shall automatically terminate at the end of the notice period.
	In the event of cancellation, the Policy Fee is due in full and the Premium is due on a pro rata basis for the period that the Policy was in force.

SUBJECT OTHERWISE TO THE TERMS AND CONDITIONS OF THE POLICY

Unique Market Reference No. B1161LS12017, B1161LS12117, B1161LS12317 CFC Underwriting Ltd is Authorised and Regulated by the Financial Conduct Authority © 1999-2017 CFC Underwriting Ltd, All Rights Reserved



## ENGLISH LANGUAGE AGREEMENT CLAUSE

ATTACHING TO POLICY NUMBER:	ESG08399550
THE INSURED:	ADACOM Advanced Internet Applications S.A. (ADACOM S.A.) ADACOM Systems Ltd
WITH EFFECT FROM:	15 Oct 2017
	I hereby confirm my request that the present document and any other document and correspondence pertaining to the present insurance be in the English language.

## SERVICE OF SUIT CLAUSE

ATTACHING TO POLICY NUMBER:	ESG08399550
THE INSURED: LTD	ADACOM ADVANCED INTERNET APPLICATIONS S.A. (ADACOM S.A.) ADACOM SYSTEMS
WITH EFFECT FROM:	15 Oct 2017
	It is agreed that this Insurance shall be governed exclusively by the law and practice of Greece, and any disputes arising under, out of or in connection with this Insurance shall be exclusively subject to the jurisdiction of any competent court in Greece.
	The Underwriters hereon agree that all summonses, notices or processes requiring to be served upon them for the purpose of instituting any legal proceedings against them in connection with this Insurance shall be properly served if addressed to them and delivered to them care of
	Lloyd's Greece SA 25a Boukourestiou Street 106 71 Athens Greece
	who in this instance, have authority to accept service on their behalf.
	Underwriters by giving the above authority do not renounce their right to any special delays or periods of time to which they may be entitled for the service of any such summonses, notices or processes by reason of their residence or domicile in England.

## SANCTION LIMITATION AND EXCLUSION CLAUSE

ATTACHING TO POLICY NUMBER:	ESG08399550
THE INSURED:	ADACOM Advanced Internet Applications S.A. (ADACOM S.A.) ADACOM Systems Ltd
WITH EFFECT FROM:	15 Oct 2017
	It is understood and agreed that the following <b>EXCLUSION</b> is added to this Policy:

We shall not be deemed to provide any cover nor shall we be liable to pay any claim or loss or provide any benefit under this Policy to the extent that the provision of such cover, payment or benefit shall expose us to any sanction, prohibition or restriction under the United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

### USA JURISDICTION CLAUSE

ATTACHING TO POLICY<br/>NUMBER:ESG08399550THE INSURED:<br/>SYSTEMS LTDADACOM ADVANCED INTERNET APPLICATIONS S.A. (ADACOM S.A.) ADACOMWITH EFFECT FROM:15 Oct 2017Notwithstanding anything contained in this Policy to the contrary, it is understood and<br/>agreed that where a claim is made against you within the United States of America or<br/>territories which come under the jurisdiction of the United States of America including the<br/>enforcement by courts of any other country of any judgment originally obtained in any<br/>court of the United States of America, the following amendments are made to the SCHEDULE:

- 1. where "Limit of Liability" is shown in the SCHEDULE, same is amended to read "Aggregate Limit of Liability"; and
- 2. "costs and expenses", are always included in the aggregate limit of liability or limit of liability.

It is also understood and agreed that the following **EXCLUSIONS** are added to this Policy:

#### ERISA

based upon the Employment Retirement Income Security Act of 1974 and any amendment thereto, or any rules or regulations promulgated thereunder.

#### RICO

for any actual or alleged violations of the Racketeer Influenced and Corrupt Organization Act 18 USC Sections 1961 et seq and any amendments thereto, or any rules and regulations promulgated thereunder.

#### SEC

for any actual or alleged violation of any of the provisions of the Securities Act of 1933, the Securities Exchange Act 1934 or any similar regional, provincial, territorial, federal or state law or any common law relating thereto.